

March 10, 2016

Dear Valued Customer,

As part of the recent Nestlé USA voluntary recall due to the potential presence of foreign material, Nestlé Professional has one affected SKU – Nestlé Professional Stouffer's Vegetable Lasagna. More information on the affected Nestle Professional product is detailed below.

Nestlé Professional is taking this action out of an abundance of caution after several consumers reported finding small pieces of glass in **retail products using the affected ingredient.** No injuries have been reported. Nestlé is investigating the source of the foreign material. Although our investigation is ongoing, we believe the source of the glass is spinach that was an ingredient used in this product.

## Nestlé Professional product affected by the recall:

| Item UPC/Globe Code 11001238   | Batch Code | Best Before Date | Total Cases |
|--|------------|------------------|-------------|
| Nestlé Professional Stouffer's<br>Vegetable Lasagna (4 x 96 oz.)<br>GTIN: 10013800303223 | 5346595916 | March 2017       | 7317        |

The voluntary recall is limited to the batch code listed above. To locate the batch code, look on the bottom edge of the lid or the side panel of the pan. No other batch codes, sizes or varieties of Nestlé Professional products are affected by this voluntary recall. Nestlé USA has an additional listing of retail products affected by this voluntary recall. The information associated with these retail products are available on the <u>Nestlé USA press release website</u>.

Customers who have any product manufactured with this batch code should not consume it, please put it on hold and contact <u>Cheryl Lutz</u>, in Nestlé Professional Customer Services at 877-422-1220 x 2849 (7 am to 5 pm, EST, Monday through Friday) to arrange product disposal instructions and replacement from another batch code.

Operators who need additional information about product which has left the distributor location should visit <u>our Nestlé</u> <u>Professional website for additional information</u>.

Nestlé is dedicated to quality and customer satisfaction. We apologize for the inconvenience and thank you for your cooperation with this important matter. If you have any questions, please contact your Nestlé Professional representative.

Karen H Simpson

Timothy Coughlin Vice President, Technical & Production Nestlé Professional

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