

From: Sysco Regulatory Communications <RegulatoryCommunications@corp.sysco.com>
Subject: URGENT – CARLISLE FOODSERVICE PRODUCTS WITHDRAWAL OF WIRE SCRAPER BRUSH (MUA)
Date: Wed, Apr 15, 2015 10:56 am

**URGENT – CARLISLE FOODSERVICE PRODUCTS WITHDRAWAL OF WIRE SCRAPER BRUSH (MUA)
IMMEDIATE ACTION NECESSARY**

Please be aware that receipt of this communication is NOT confirmation that you have received affected product. This correspondence has been distributed as a courtesy to Sysco customer corporate contacts as a notification of a general recall/withdrawal/hold situation. If the unit locations received affected product, they will be contacted by the Sysco Operating Company that services them. If any one of your locations purchased this item(s), regardless of distributor, it is recommended that you check your inventory for affected product.

Sysco Quality Assurance received notification that Carlisle FoodService Products is conducting a voluntary product WITHDRAWAL of a Wire Scraper Brush. The products in question were purchased from September 2014 until April 2015.

The reason for the WITHDRAWAL is the bristles on this have less than normal retention due to an issue with the handle. Although there have been no reported injuries, to eliminate the risk of an incident occurring the product is being withdrawn from the market.

THE AFFECTED PRODUCTS ARE AS FOLLOWS:

<u>SUPC</u>	<u>MPC</u>	<u>PACK/SZ</u>	<u>BRAND</u>	<u>DESCRIPTION</u>
4214128	40671SY00	1 / 11.5 IN	SYSCO	BRUSH WIRE SCRAPER



AFFECTED CODE DATES:

Products manufacture from 09/01/14 through 04/14/15

* The manufactured date is the only date code on the label for this item

**THE FOLLOWING OPERATING COMPANIES RECEIVED AFFECTED PRODUCTS:****DIRECT FROM CARLISLE**

Sysco Atlanta
Sysco Boston
Sysco Central Warehouse
Sysco Central Warehouse NE
Sysco Central Warehouse West NV
Sysco East Texas
Sysco North Texas
Sysco Sacramento
Sysco West Texas

VIA CENTRAL WAREHOUSE

Supplies On The Fly
Sysco Albany
Sysco Baltimore
Sysco Baraboo
Sysco Central Alabama
Sysco Central California
Sysco Central Florida
Sysco Central Illinois
Sysco Chicago
Sysco Columbia
Sysco Connecticut
Sysco Denver
Sysco Detroit
Sysco Eastern Maryland
Sysco Eastern Wisconsin
Sysco Grand Rapids
Sysco Hampton Roads
Sysco Idaho
Sysco Indianapolis
Sysco Intermountain

Sysco Kansas City
Sysco Knoxville
Sysco Los Angeles
Sysco Louisville
Sysco Memphis
Sysco Metro New York
Sysco Montana
Sysco Nashville
Sysco New Mexico
Sysco Oklahoma
Sysco Pittsburgh
Sysco Portland
Sysco Raleigh
Sysco Riverside
Sysco San Francisco
Sysco Seattle
Sysco South Florida
Sysco St. Louis
Sysco Syracuse
Sysco Virginia
Sysco West Coast Florida

PLEASE TAKE THE FOLLOWING ACTIONS:

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1. Review your inventory for the above listed product.
 2. If any of the product in question is in inventory, place the product on **HOLD** and retain any empty cases/shippers.
 3. **Do not dispose of product unless specifically instructed by Sysco via formal notice.**
 4. A Sysco Operating Company representative will contact your location to arrange for product replacement and/or credit.
 5. If you have any questions regarding this recall action, please contact your Sysco representative immediately.

BCC: 000-MUA.RECALL; MUA Recall Cuts A-F#1; MUA Recall Cuts A-F#2; MUA Recall Cuts G-L; MUA Recall Cuts M-R; MUA Recall Cuts S-Z