

From: Sysco Regulatory Communications <RegulatoryCommunications@corp.sysco.com>

Subject: URGENT – HEINZ FOOD SERVICES WITHDRAWAL of STRAINED CHICKEN WITH BROTH - (MUA) CANADA ONLY

Date: Wed, Apr 15, 2015 9:44 am

Attachments: APRIL 2015 Letter to the Trade ENGLISH (4).pdf (226K),
APRIL 2015 Letter to the Trade FRENCH.pdf (315K)

**URGENT – HEINZ FOOD SERVICES WITHDRAWAL of STRAINED CHICKEN WITH BROTH - (MUA)
CANADA ONLY
IMMEDIATE ACTION NECESSARY**

Please be aware that receipt of this communication is NOT confirmation that you have received affected product. This correspondence has been distributed as a courtesy to Sysco customer corporate contacts as a notification of a general recall/withdrawal/hold situation. If the unit locations received affected product, they will be contacted by the Sysco Operating Company that services them. If any one of your locations purchased this item(s), regardless of distributor, it is recommended that you check your inventory for affected product.

Sysco Quality Assurance received notification that HEINZ FOOD SERVICES is conducting a voluntary product WITHDRAWAL of STRAINED CHICKEN WITH BROTH. The products in question have ship dates ranging from 11/04/2014 to 03/16/2015.

The reason for the WITHDRAWAL is due to a small number of dented or popped safety caps found in this product. The potential loss of seal resulting from a popped safety lid could cause spoilage.

THE AFFECTED PRODUCTS ARE AS FOLLOWS:

Please note that this item has two SUPC associated with it; Prior to November 2014 Operating Companies were ordering SUPC #5372604. The SUPC has been changed SUPC #3350673.

<u>SUPC</u>	<u>MPC</u>	<u>PACK/SZ</u>	<u>BRAND</u>	<u>DESCRIPTION</u>
<u>5372604</u>	<u>166</u>	<u>12/100 ml</u>	<u>Heinz</u>	<u>CHICKEN STRAINED W/BROTH</u>
<u>3350673</u>	<u>166</u>	<u>12/100 ml</u>	<u>Heinz</u>	<u>CHICKEN STRAINED W/BROTH</u>

AFFECTED CODE DATES:

Batch Codes: F09264 and 09264- expiration date Sept 26, 2016

Batch Codes: 12124- expiration date Dec 12, 2016

THE FOLLOWING OPERATING COMPANIES RECEIVED AFFECTED PRODUCTS:

SYSCO CENTRAL ONTARIO
SYSCO KELOWNA
SYSCO MONCTON
SYSCO QUEBEC

SYSKO REGINA
SYSKO SOUTH WEST ONTARIO
SYSKO TORONTO

PLEASE TAKE THE FOLLOWING ACTIONS:

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1. Review your inventory for the above listed product.
2. If any of the product(s) in question is in inventory, place the product on **Hold for Destruction**.
3. **Do not dispose of product unless specifically instructed by Sysco via formal notice.**
4. A Sysco Operating Company representative will contact your location to arrange for product replacement and/or credit.
5. If you have any questions regarding this recall action, please contact your Sysco representative immediately.